

To our valued customers and community members.

The Medics Lodge (www.medicslodge.com) is the trading name for Medics Lodge Ltd, registered company in the UK, company number: 11833310 - This returns and refunds policy will explain our agreement and your rights should you wish to return an item or require a refund.

At www.medicslodge.com, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by www.medicslodge.com and how we use it. If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us via email at sales@medicslodge.com or 0333 090 5369.

General Data Protection Regulation (GDPR)

The Medics Lodge legal basis for collecting and using the personal information described in this Policy depends on the Information we collect and the specific context in which we collect the information:

- The Medics Lodge needs to perform a contract with you
- Processing your personal information is in The Medics Lodge legitimate interests ie. managing sale orders etc.
- The Medics Lodge needs to comply with the law such as fraudulent investigations by the HMRC



The Medics Lodge will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your information to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our policies. If you are a resident of the European Economic Area (EEA), you have certain data protection rights. If you wish to be informed what Personal Information we hold about you and if you want it to be removed from our systems, please contact us.

In certain circumstances, you have the following data protection rights:

- The right to access, update or to delete the information we have on you.
- The right of rectification.
- The right to object.
- The right of restriction.
- The right to data portability
- The right to withdraw consent

Cookies and Web Beacons:

www.medicslodge.com uses 'cookies'. These cookies are used to store information including page statistics on the website that the visitor accessed or visited. We don't store personal information for anything other than managing ecommerce and training orders. All personal information is deleted upon completion.



Online Privacy Policy Only

Our Privacy Policy applies only to our online activities and is valid for visitors to our website with regards to the information that they shared and/or collect in www.medicslodge.com. This policy is not applicable to any information collected offline or via channels other than this website.

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

PJ Mcleod

Managing Director

